

Terms of Service

1. Agreement to Terms

These Terms and Conditions ("Terms") govern your use of Skymates Inc. (Dba Skymates Flight Academy)s international mail forwarding services, including the receipt of U.S. Federal Aviation Administration (FAA) mail at a U.S. address, handling, and forwarding to your international location, either via PDF Scan or international postal shipping. By using our services, you agree to these Terms, along with all relevant U.S. and international laws governing the shipping of regulated materials.

2. Service Overview

Skymates Inc. provides a mail forwarding service that enables customers to receive mail from the Federal Aviation Administration (FAA) at a designated U.S. address and have it opened, scanned or shipped to an overseas location. Our role is limited to the handling and forwarding of mail, and we do not take responsibility for the content, legality, or intended use of the documents. We are not responsible nor can we ensure the timely arrival of such received mail. A [service agreement](#) must be signed prior to starting the mail forwarding service.

3. Legal Compliance

- **U.S. Federal and International Law Compliance:** You agree to comply with all relevant U.S. and international laws and regulations, including export and import restrictions, when using our services.
- **FAA Regulations:** Customer is responsible for compliance with Federal Aviation Administration regulations regarding the forwarding of mail and we are not responsible for any unauthorized use of forwarded items or documents or the timely arrival of such documents.

4. Customer Responsibilities

- **Accurate Information:** You must provide accurate and current personal and shipping information including a valid email and physical mailing address. Misrepresentation of information may result in service termination and potential legal action.
- **Registration:** Customers must register Skymates Inc. Address as [U.S. Mailing Address with the Federal Aviation Administration](#).

- **Prohibited Items:** You are solely responsible for ensuring that items forwarded through our service do not violate any U.S. or international laws. Prohibited items include, but are not limited to, hazardous materials, restricted technology, and other controlled substances.
- **Import Compliance:** You are responsible for any duties, taxes, and fees required by your destination country's customs authority.

5. Shipping Protocols

- **Service Limitations:** Delivery time frames may vary based on destination and shipping carrier restrictions. We are not liable for delays caused by customs clearance, international shipping restrictions, or carrier operations.
- **Risk of Loss or Damage:** Once mail is handed to the carrier for international shipping, Skymates Inc. bears no responsibility for loss, damage, or delays. Customers may opt to purchase additional insurance for coverage through the shipping provider.
- **International Restrictions:** Certain countries impose restrictions or prohibitions on the import of government-issued mail. It is the customer's responsibility to verify that the destination country will accept FAA-related mail.

6. Disclaimers and Limitations of Liability

- **No Warranty:** Our service is provided "as is" without any warranty, whether express, implied, or statutory. We disclaim any warranties regarding the service's accuracy, reliability, completeness, or suitability for any particular purpose.
- **Limitation of Liability:** [Company Name] shall not be liable for any damages, including incidental, consequential, or punitive damages arising from the use of our service or the inability to use the service. Our liability in all cases shall be limited to the forwarding fee paid by the customer.

7. Indemnification

You agree to indemnify and hold harmless Skymates Inc., its employees, agents, and affiliates, from and against any claims, damages, or losses arising from your use of the service, your violation of these Terms, or your breach of any applicable law.

8. Termination of Service

Skymates Inc. reserves the right to terminate your use of our mail forwarding service at any time, particularly if there is reason to believe you have violated these Terms or any applicable regulations.

9. Governing Law and Jurisdiction

These Terms and any disputes arising from them shall be governed by and construed in accordance with the laws of the United States, specifically the state of Texas and Tarrant County, without regard to its conflict of law provisions. You agree to submit to the exclusive jurisdiction of the courts in Tarrant County, Texas, USA.

10. Amendments to Terms

Skymates Inc. reserves the right to modify or amend these Terms at any time without prior notice. Changes will be effective immediately upon posting to our website. Continued use of the service constitutes acceptance of the modified terms.

11. Contact Information

For any questions or concerns regarding these Terms or our services, please contact us at:

Skymates Inc.

sherry@skymates.com

3240 S. Great Southwest Pkwy

Grand Prairie, TX 75052

USA